

 <p><b>DHS</b> MARYLAND DEPARTMENT OF HUMAN SERVICES Department of Human Services 311 West Saratoga Street Baltimore MD 21201</p>	<p><b>FIA INFORMATION MEMO</b></p>
<p><b>Control Number: 22-37</b></p>	<p><b>Effective Date: September 30, 2022</b> <b>Issuance Date: September 30, 2022</b></p>

**TO: DIRECTORS, LOCAL DEPARTMENTS OF SOCIAL SERVICES  
DEPUTY/ASSISTANT DIRECTORS FOR FAMILY INVESTMENT,  
FAMILY INVESTMENT SUPERVISORS AND ELIGIBILITY STAFF  
ELIGIBILITY DETERMINATION DIVISION SUPERVISORS AND  
ELIGIBILITY STAFF**

**FROM: LA SHERRA AYALA, FIA EXECUTIVE DIRECTOR**   
**DEBBIE RUPPERT, MDH EXECUTIVE DIRECTOR** 

**RE: EXTENSION OF MEDICAL ASSISTANCE  
REDETERMINATIONS**

**PROGRAM AFFECTED: MEDICAL ASSISTANCE (MA)**

**ORIGINATING OFFICE: OFFICE OF PROGRAMS**

**SUMMARY**

Due to the extension of the National Public Health Emergency (PHE), Medical Assistance (MA) redeterminations have been extended through January 31, 2023. With this extension, the Local Department of Social Services (LDSS) should not close MA cases, except under the circumstances outlined below:

- Customer requests case closure
- Customer moves out of Maryland
- Customer died and his or her death has been verified

**No other reason, including overscale income, or failure to submit a redetermination, should result in the MA case closure until further notice.**

## **REQUIRED ACTION:**

LDSS staff should continue to ensure MA cases remain open even if the customer fails to submit a redetermination or verification that shows the customer's income exceeds program limits. MA cases should only be closed for the following reasons:

- Customer requests case closure
- Customer moves out of Maryland
- Customer's death has been verified

LDSS staff should continue to take appropriate action on all redeterminations received (with the exception of case closure or reduction of coverage).

System updates in E&E and MHC will be made to ensure MA cases remain open and a reduction in coverage does not occur. LDSS staff should ensure MA cases remain open and the certification period is updated as appropriate.

## **INQUIRIES:**

If you have any questions regarding this Information Memo or any other program policies, please submit them using the [FIA Policy Information Request Form](#). If you work in Montgomery County, you may submit your policy questions via email at [fia.policy@maryland.gov](mailto:fia.policy@maryland.gov). For systems questions, please email [fia.bsdm@maryland.gov](mailto:fia.bsdm@maryland.gov).

For MA policy questions: Direct MAGI and Non-MAGI policy questions to the Maryland Department of Health, Office of Eligibility Services at [mdh.oesinquiries@maryland.gov](mailto:mdh.oesinquiries@maryland.gov). Direct MAGI policy questions to [mdh.mchppolicy@maryland.gov](mailto:mdh.mchppolicy@maryland.gov)

cc: DHS Executive Staff  
FIA Management Staff  
MDH Executive Staff  
Constituent Services  
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